

## WEST-MARK SERVICE CENTERS TERMS AND CONDITIONS

- (1) Our terms are payment on delivery. A service charge of 1 ½% per month (18% per annum) will be charged if payment is not received with 30 days of invoice date. In the event legal action is required to enforce payment, customer agrees to pay West-Mark fees.
- (2) A 20% restocking charge will be charged on all items returned.
- (3) All requests for return must be:
  - A. In original clean carton
  - B. Unused
  - C. Within 30 days of invoice date, and accompanied by a copy of the invoice
- (4) No electrical items may be returned.
- (5) No special order items may be returned.
- (6) All parts sold and/or installed by West-Mark are warranted by the manufacturer. West-Mark accepts no responsibility for fit, type, or quality of any vendor item.
- (7) Kits and sets are not returnable if carton is opened.
- (8) Cores must be returned with working days of invoice date and accompanied by a copy of the invoice. Cores must be drained, assembled and in original carton.
- (9) All special ordered parts that you have made a deposit on must be picked-up with 10 days or your deposit is forfeited.
- (10) West-Mark is not responsible for lost income of any type which results from equipments non-operation while being repaired. West-Mark is not responsible for unavailability of parts or delays in parts shipment beyond West-Mark's control.
- (11) All returned checks are subject to a \$35.00 handling fee.
- (12) Labor warranty is 90 days.
- (13) West-Mark is not responsible for loss or damage to the vehicle or its contents due to collision not due to its negligence; or due to theft or other casualty regardless of whether or not such fire, theft or other casualty is due to its negligence.
- (14) Customer states no articles of personal property have been left in the vehicle and West-Mark is not responsible for inspection thereof.
- (15) Due to the type of service requested some repairs must be sublet.
- (16) If the vehicle described herein is not called for within three (3) days after such notice is given, a storage charge of \$20.00 per day will be made for each day thereafter.



TANK TRAILER / FIRE APPARATUS \* SALES \* PARTS \* SERVICE  
P.O. BOX 100, CERES, CALIFORNIA